



Gillette Optometric Clinic PC

VISION SOURCE

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Part 92: Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:

Appendix A: Discrimination is Against the Law

Gillette Optometric Clinic, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gillette Optometric Clinic, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gillette Optometric Clinic, PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Carol Lovell.

If you believe that Gillette Optometric Clinic, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Carol Lovell, 609 Four-J Court, Gillette, WY 82716, 307.682.2020, fax 307.687.5656 or email: clovellmgr@gocvision.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Carol Lovell is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES, 200 INDEPENDENCE AVENUE, SW, ROOM 509F, HHH BUILDING, WASHINGTON, DC 20201 • 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

Appendix B: Individuals with Limited English Proficiency of Language Assistance Services

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 307.682.2020

Appendix C: Section 1557 of the Affordable Care Act Grievance Procedure

It is the policy of Gillette Optometric Clinic, PC not to discriminate on the basis of race, color, national origin, sex, age or disability. Gillette Optometric Clinic, PC has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 1557 of the Affordable Care Act (42 U.S.C. 18116) and its implementing regulations at 45 C.F.R. pt. 92, issued by the U.S. Department of Health and Human Services. Section 1557 prohibits discrimination on the basis of race, color, national origin, sex, age or disability in certain health programs and activities. Section 1557 and its implementing regulations may be examined in the office of Carol Lovell, 609 Four-J Court, Gillette, WY 82716, 307.682.2020 who has been designated to coordinate the efforts of Gillette Optometric Clinic, PC to comply with Section 1557.

Any person who believes someone has been subjected to discrimination on the basis of race, color, national origin, sex, age or disability may file a grievance under this procedure. It is against the law for Gillette Optometric Clinic, PC to retaliate against anyone who opposes discrimination, files a grievance, or participates in the investigation of a grievance.